

Enterprise Systems Group

Technology | Solutions | Specialists

A Division of Wisconsin Wireless Communications Corp.



Stop Wasting Valuable Business Resources

The Mitel Business Dashboard can help you monitor your business operations

Productivity and efficiency are two things every successful business tries to maximize. There are many tools that assist in this pursuit of perfection—Web analytics, business reports and now *Mitel's Business Dashboard*.





The big question that begs to be answered is: “what information do I need to make good operational decisions?” Gathering the most information you can limit the difficulty of that decision and you can know you're making the right choices every time.

Just like Web analytics helps you in keeping your Web site running efficiently and effectively, *Mitel's Business Dashboard* can show you what's happening on your Mitel system at any time—past or present. That can help you:

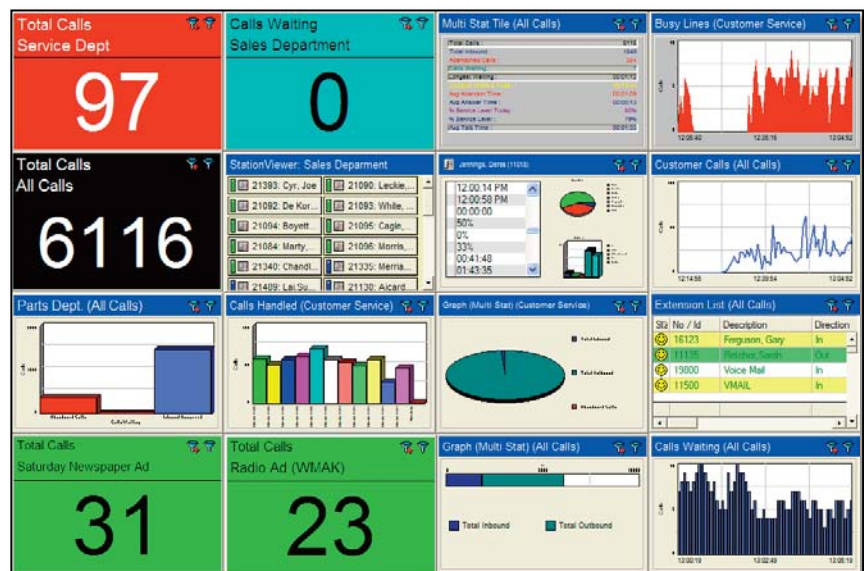
- Optimize your use of both employees and system resources
- Measure customer response to marketing and sales campaigns
- Monitor employee performance and identify opportunities for improvement
- Identify opportunities for cost savings

By analyzing your network you can identify cost-saving opportunities and ensure that the time being spent on the phone is done wisely. You can identify the best hours of operation depending on when your customers are calling and even how well your marketing efforts are doing. If one campaign gets twice as many phone calls as another—which is more effective?

The Dashboard consists of:

-  Business Dashboard Server
-  Reporter
-  Realviewer
-  Connection Assistant Client

*A breakdown of each module can be found by clicking the Dashboard Graphic



Call your Enterprise Systems Group executive and set up a meeting to discuss how your company can start becoming more efficient and productive by utilizing all that *Mitel's Business Dashboard* has to offer.