



Simple, Secure, and Cost-effective

Save **time**, **money** and **risk** by eliminating paper transmittal expenses, speeding business transactions, and ensuring information privacy and security!!

Financial/Mortgage Lending

Key Issues in the Financial/Mortgage Lending Industry

This industry is comprised of commercial Banks, Savings Institutions, Credit Unions, Real Estate Credit Companies, Mortgage Brokers, and government corporations. Lenders make up over 150,000 office locations in the US.

This industry has historically relied heavily on paper documents for processing loans. Faced with increased pressure to reduce costs and loan processing time, the mortgage lending industry is now "going paperless" by scanning, routing, and filing mortgage documents electronically.

How eCopy Can Help

Security:

- Financial Services are regulated by the US government, including regulations that protect a customer's personal information. eCopy solutions provide several security features that contribute to meeting regulatory compliance objectives
- **Confidentiality of Document Communications:**
Password protected electronic document distribution reduces the possibility of customer information being seen by people without proper authorization
- Sending electronic documents by e-mail rather than fax ensures delivery to a private e-mail inbox rather than a public fax machine
- Use of eCopy's secure log-in and authentication features restrict unauthorized users from distributing customer information
- **Audit Trail:**
eCopy ShareScan maintains a transaction log of all e-mail activity, and can be configured to send a copy of the sent message and attachments to the senders sent items folder
- **Hide Confidential information:**
eCopy Desktop provides the capability to mark up scanned documents prior to sending, for example, permanent white-out or black-out tools can remove information from a document prior to sending
- **Disaster Recovery:**
Electronic documents may be archived and stored at a secure remote location for backup and disaster recovery purposes

The eCopy products coupled with an eCopy Document Management Connector, provide a simple and secure way for lenders to capture, route, store, and retrieve loan documents, reduce or eliminate paper files, maintain compliance, and improve security.