

The Eisenhower Cooperative
Responding With Dignity To Diversity
5318 W. 135th Street
Crestwood, IL 60445
708-389-7580 Fax 708-389-7584



Sue Ireland, Ph.D.
EXECUTIVE DIRECTOR

September 8, 2008

Joelle,

Please accept our appreciation for all the service BlueWire Communications accomplished to get our new Avaya phone system up and running. Your excellent assistance in making sure we had what we needed when we order the system made the process much easier for us.

Brad did a superb job in preparing and installing our system. Considering the difficulties we had getting our lines active from AT&T, Brad went over and beyond to make sure we had phone service for the opening day of school.

We had many good vendors on our building project, but the service you provide put you as one of the best. Most important was your timely response to any question or concern we communicated to you. Brad and you always responded by phone, email or in-person immediately.

Thank you again for your service and please feel free to use my name and contact information as a reference for prospective clients. They will be writing letters like this after they become your clients.

Sincerely,

A handwritten signature in cursive script that reads "Bob Fennema".

Bob Fennema
Business Manager