

## Ricoh Customization Program

Networks, workflow applications and imaging requirements are more varied and complex than ever and a “one-size-fits-all” approach to document management is simply not effective for every organization. The Ricoh Customization Program exists to address customer opportunities that require unique and specific functionality in the areas of document input, distribution, editing, storage, retrieval or output.



### Who is a Candidate for Customizations

- Customers with unique and specific functionality requirements
- Volume potential for hardware and software solutions
- Customers willing to pay for customized development and engineering services

### Customization Program Highlights

- Fee-based program offers opportunity for customizations to Multifunctional Products (MFPs), Printers, and Software Solutions
- Software customizations can be accomplished in as little as 30 days or less
- Minimum criteria for potential business from customization

### Customization Examples

- Print driver access pop-up window\*
- Tray linking/mapping
- Mixed media/page level
- Counter retrieval\*
- Font download
- UNIX filters
- “Collate” requests
- Pre-configured drivers
- By-pass tray functionality
- Port disabling/SNMP
- SmartDeviceMonitor\*
- Edge to edge printing
- SAP drivers
- SAP barcode output\*
- Page pagination compatibility
- Legal saddle stitch with booklet finishers
- Scanning integration with EDMS
- OMR application for Scanning Solution
- OCR (Multiple Engines)

\* See Customization profiles on the following pages for more information

### Have a Customization Opportunity?

- Requests for customization can take up to 10 days to be quoted
- Quotes provide: estimated start and completion dates, customization timeline and total costs

To submit requests please go to

[\\_\\_\\_\\_\\_](#)  
to find the contact in your area.

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