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**As we designed and moved our headquarters location,
we thought we should eat our own cooking.**

When we designed FSN's new headquarters, we deployed many of the technologies and solutions FSN provides to our customers. Like any other mid-sized business, we have enterprise needs, security and reliability concerns, with a limited budget. We wanted to leverage technology, but do it in a cost effective way. We thought we would share with you a few of these solutions, and the logic that went into them. We hope you find this to be of interest.

- We took the opportunity to virtualize almost all of our servers. Through this process, 10 physical servers became 3 physical servers.
- Thin client workstations were installed in some guest cubicles, allowing visiting team members who telecommute to have easy access to the network.
- Primary servers were located in our colocation facility, giving us all the benefits of backup, redundancy, security, climate control, etc.
- A new ShoreTel voice over IP system was installed and integrated with our affiliate company, OfficeWare. Leveraging the ShoreTel capability gives us a cost-effective unified communications solution.
- Secured Wireless was installed throughout the facility, allowing our team members to move from room to room and work from anywhere.
- Video surveillance cameras were installed, allowing us to visually see guests as they arrive and to monitor the facility day or night from anywhere.
- An access control system was deployed throughout the facility. Team members have a universal access control card and the system administrator can assign privileges by door or by room.
- All new Cat 5e cabling was pulled throughout the facility, allowing for voice, data, and video.
- To support the local data center, Emerson battery backup solutions were deployed.
- The exchange server was rebuilt and integrated with our affiliate company, OfficeWare, to allow greater collaboration between the two organizations and easier system administration.
- N Able software was deployed to all new intelligent devices, allowing us to monitor their performance 24/7.

Like most small to mid size businesses today, FSN competes in a global economy. We need to leverage technology to allow us to meet the demands of our customers, while staying ahead of the competition. We believe these tools give us that capability. Best of all, they were all prepared for us by FSN.

