MITEL

Peripherals

Superset 4000 Series Telephones,
Attendant Consoles
& Accessories

Maximize your
PBX *investment*

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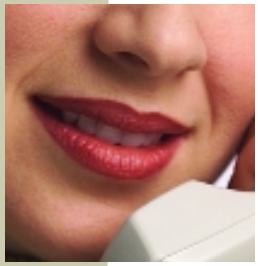
Superset 4000 Series Telephones



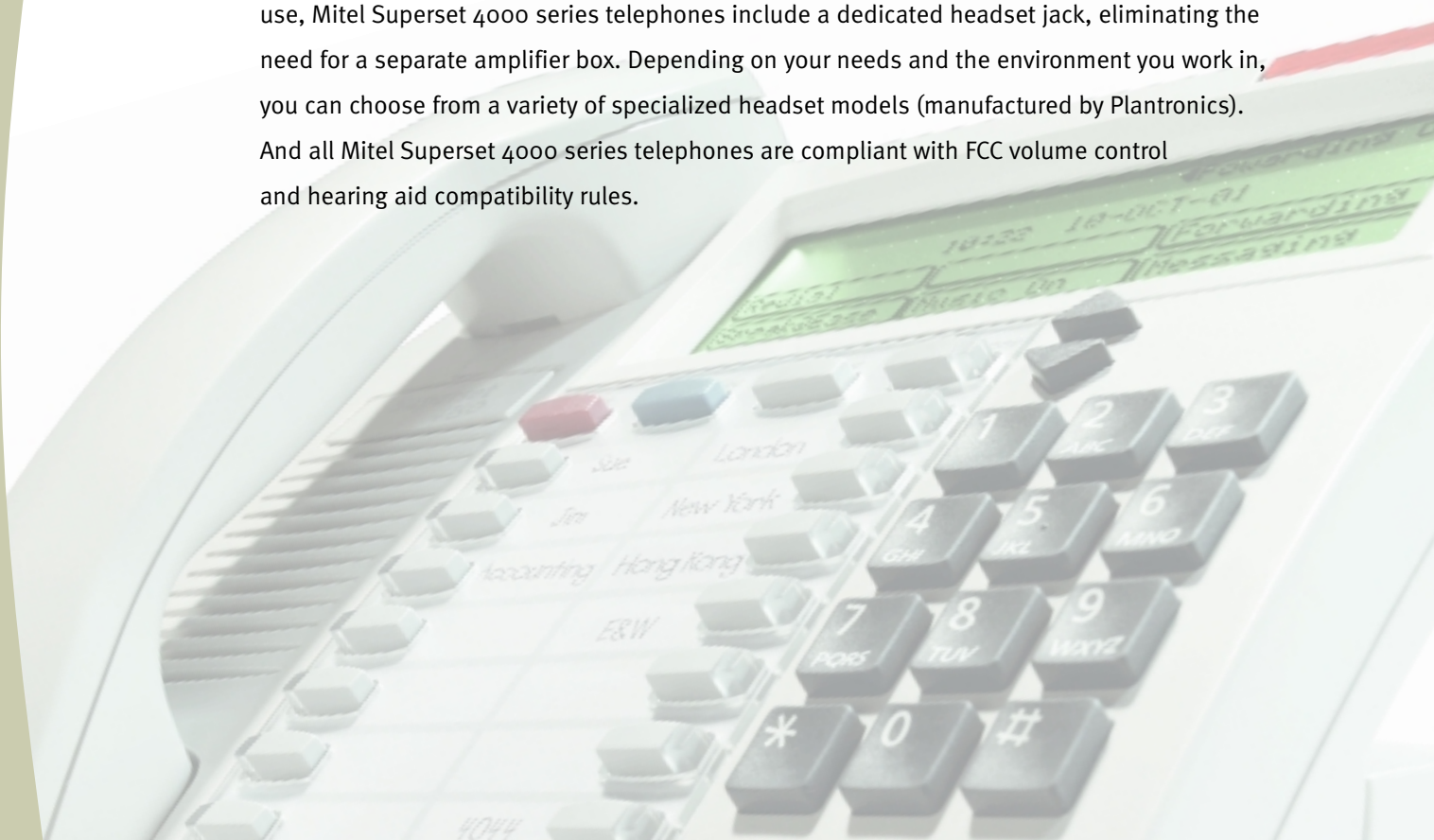
Answering the communication *needs of users across the enterprise*

Simplified Feature Access To PBX Features

Superset™4000 series digital business telephones support intuitive, user-friendly access to the advanced communications functionality and features of Mitel's advanced business communications systems. Their context-sensitive softkey/display combination – technology pioneered by Mitel almost a decade ago – reduces user uncertainty and error, supporting efficient call processing, feature access, and personal preferences programming by displaying only those prompts appropriate to the function in progress. Their SuperKey and multiple personal keys support user programming for simplified feature access and speed dialing.

Superior Ergonomics and Ease of Use

Mitel Superset 4000 series telephones feature large, well-spaced keys, built-in display screen contrast controls, and message waiting lamps designed for maximum visibility. They are compact in size and all have a unique, built-in tilting stand that allows users to adjust the position of the set to an angle that best suits them (all phones can also be wall mounted). For uncluttered headset use, Mitel Superset 4000 series telephones include a dedicated headset jack, eliminating the need for a separate amplifier box. Depending on your needs and the environment you work in, you can choose from a variety of specialized headset models (manufactured by Plantronics). And all Mitel Superset 4000 series telephones are compliant with FCC volume control and hearing aid compatibility rules.



Superset 4000 series

Business Telephones, Attendant Consoles, And Accessories

Mitel Superset™ 4000 series digital business telephones respond to the diverse communications requirements of users across the enterprise. They range from an affordable, single line digital set to sophisticated display sets with full support for Computer Telephony Integration (CTI) applications. Their sleek good looks and ease of use make them a flexible, welcome addition in any business environment – from the backroom, to the corner office, to the front desk, and the customer interaction center.

Setting the Standard in Telephony Interface Design

Advanced communications *at your fingertips*

By allowing easy user access to PBX features, Superset 4000 series digital business telephones improve user productivity and contribute to providing businesses with a competitive advantage. Some of the most popular features of Superset 4000 series phones include:

Handsfree Operation

Superior quality built-in speakers and microphones and built-in volume control mean you can work the phones while doing your work. Some models feature full duplex capability, which eliminates handsfree callers "stepping on" one another, supporting a more natural style of conversation.

Speech Recognition Access

Mitel Superset 4000 series telephones support access to Mitel Speak@Ease speech-recognition applications, including Speak@Ease Attendant, which eliminates the need for dialing internally or externally by number or name. Instead, users just say the word!

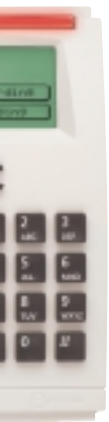
Advanced Display

For more professional, effective and efficient call handling, Superset 4000 series telephones display date, time, incoming caller ID, length of call, and softkey prompts. Our most advanced model features a leading edge touch screen display with context-sensitive softkeys for easy access to call handling, messaging, and accessing other system features.

PC-Connectivity

The Superset 4000 series includes two models with integrated RS-232 connectors for connection to any PC. Combined with Mitel TAPI (Telephony Application Programming Interface), this enables access to powerful computer telephony integration applications for communications-intensive businesses.

Intuitive, user-friendly access



Dedicated Headset Jack

A favorite feature in the call center, at the reception desk, and among communications-intensive workers who need to work with their hands while on a call, the Superset 4000 series dedicated headset jack with integrated volume control circuitry eliminates the need for and clutter of a separate amplifier box. In addition, a selection of "Mitel headsets by Plantronics" are available to meet your specific working conditions and needs.

Expansion Modules (Programmable Key Modules) – PKM48 and PKM12

If the programmable keys on a standalone Superset 4000 series telephone aren't enough, adding 12, 48 or even 96 more is a snap with the Superset Programmable Key Module and interface module. The latter of these also allows for the simultaneous connection and use of a compatible Superset 4000 series telephone and an analog telephone or other analog device on a single DNIC port, saving valuable system ports for future expansion or alternate use.

Data Functionality

The Superset 4000 series includes special data peripherals that provide additional system RS-232 ports to support a wide range of applications over the telephone system.

Outstanding Superconsoles

Mitel Superconsole® attendant consoles can satisfy even the most demanding attendant. You can now choose from traditional consoles (in 2 colors to match Superset 4000 series phones) or PC-based applications, supporting point-and-click on screen call handling, built-in directory and full PC screen display of key call handling information.

Answering the communication *needs of users across the enterprise*

We're doing things with voice too exciting *for words*™

As leading innovators in real-time enterprise voice communications for almost three decades, we at Mitel Networks view voice as the most natural human interface and the most important strategic business communications tool. Our next generation IP communications portfolio, integrated messaging solutions, remote access products, call center solutions, and natural speech recognition technologies are all geared toward delivering tangible business advantage by combining innovation, performance, and reliability.

Trust your voice to Mitel. You'll like what you hear.™

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Under the IP Protection Plan, if you are operating Mitel SX-2000 or SX-200 systems running the latest software releases, you will be able to upgrade to Mitel's next generation IP PBX platform while migrating up to 90%* of your system.

*The "IP Investment Protection Plan" and the up to 90% migration promise refers to the ability to migrate the eligible aspects of the system at the time of upgrade to Mitel's planned IP PBX platform. Available upon registration and in accordance with its terms and conditions. Not all configurations will achieve 90% migration.

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