



DEFLECTO US CREDIT APPLICATION

Company Information

Company Name: _____ Phone# _____ Fax# _____ General E-mail _____

Street _____ City _____ Prov/State _____ Postal/Zip _____ Country _____

If In Canada-PST Exemption # (if applicable) _____ Copy of Resale Certificate (required) _____

Legal Name & Federal ID# of Entity Paying Invoices (If different than above) _____ Phone# _____ Fax# _____

Type of Business: Wholesaler: _____ Contractor: _____ Manufacturer: _____ Retailer: _____

Business Registration: Corporation: _____ Partnership: _____ Sole Proprietorship: _____ LTD Partnership: _____

Name of Buying Group (If member): _____

Total Annual Sales: \$ _____ Estimated Annual Purchase from Deflecto: \$ _____

Acct. Payable Contact _____ Phone# _____ Fax# _____ E-mail _____

Purchasing Contact _____ Phone# _____ Fax# _____ E-mail _____

Chief Executive Officer _____ Phone# _____ Fax# _____ E-mail _____

Major Suppliers

Name _____ Address _____ Phone # _____ Fax # _____

Name _____ Address _____ Phone # _____ Fax # _____

Name _____ Address _____ Phone # _____ Fax # _____

Bank Information

Name of Bank _____ Acct # _____ Years with Bank _____

Branch Address _____ Phone # _____ Fax # _____

- Your signature on this form serves as acceptance of the attached Deflecto terms and conditions
- Failure to meet payment terms as stated on the invoice is considered sufficient cause to cancel credit
- Goods remain property of Deflecto until paid. Standard payment terms are Net 30
- Overdue accounts will be charged 1.75% interest per month at the discretion of Deflecto

DATE: _____ SIGNATURE: _____ TITLE: _____

PRINT NAME: _____



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TERMS & CONDITIONS

- **PRICING:** Prices are subject to change without notice. All quotes, unless otherwise specified, are binding for immediate acceptance only.
- **HOW TO ORDER:** By letterhead, purchase order, 24-hr fax or EDI.
- **FULL CASE QUANTITIES:** All items will be adjusted to the next even case pack.
- **TERMS OF SALE:** Payable in 30 days Net from day of shipment.
- **OPEN CREDIT:** A completed Deflecto Credit Application must be furnished for consideration and approval for open credit.
- **SHORTAGES IN SHIPMENT:** Claims for shortages or errors in shipments must be reported to Deflecto Customer Service within 10 days of receipt of order. A signed copy of the carrier's bill of lading and/or delivery receipt must be supplied. Deflecto assumes no responsibility for unsigned claims or claims made after 30 days.
- **DAMAGES IN SHIPMENT:** Claims for damages must be reported to Deflecto Customer Service within 48 hours of receipt of order. A signed copy of the carrier's bill of lading and/or delivery receipt must be supplied. Deflecto assumes no responsibility for unsigned claims or claims made after 30 days.
- **Returns:** No returns will be accepted without prior authorization (RGA#) from Deflecto Customer Service. Any merchandise authorized for return will be subject to a 25% restocking charge. All freight charges will be the responsibility of the returning party. Returned merchandise must be in a clean, resalable condition. Only merchandise verifiable by a Deflecto invoice number will be considered for return.
- **CUSTOM ITEMS:** Custom-ordered products are non-returnable, and any custom work in progress will be billed in full if cancelled.
- **CHAIRMAT WARRANTY:** It is Deflecto policy to produce a quality product. In the event a product is defective, we will warrant it 100% against defects in material and workmanship. Deflecto products are generally incorporated into other systems and assemblies. We do not warrant any cost beyond Deflecto products.